

Litter - Everything You Wanted to Know But Were Afraid to Ask

We have two Litter Robot 4's at Hard Rd., one at Baytowne, and one at Brighton.

We will only have a "regular" litter box if we have new cats who are unfamiliar with the robots, or possibly one in a crate/condo (Hard Rd.).

Regular Litter Boxes:

- All regular litter boxes need to be scooped each shift.
 - Each store has specific rules for disposal.
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Litter Robots:

- Sue & Scott have the app for the robots and can advise you if they need to be emptied or if something needs to be checked. If you're unsure, ask in the chat.
- If you need a walk-through or training on the robots, let us know! We are in the stores often and can meet you to show you the ropes.

Litter Robot Details:

- The Hard Rd. & Brighton robots are equipped with a "Litter Hopper" that automatically adds litter if the clean litter level gets low. This is especially useful overnight when the robots are used most.
- **Check the hopper** each shift to ensure it is filled to the fill line.

Basic Operation:

- When the robot is ready, the control panel lights will be blue.
- The cat hops in, the robot detects them, and the control panel turns red. The robot is locked at this point for safety and will not move.
- When the cat exits, the robot timer will start counting down (usually set to a minimum of 7 minutes) so the waste can clump. Ideally, it will then cycle and return to Ready mode. This process works for most cats, though some may disrupt it.

Cycle Interrupts:

- If another cat enters during the countdown, the timer resets and the robot remains locked. This **happens frequently** and sometimes with multiple cats.
- If a cat hops in during the cycle, the robot will stop and lock until the cat leaves. The robot will then wait about 15 seconds before continuing the cycle.

- Occasionally, cats may use the robot mid-cycle when the drum is still turning. This **will not harm the cat or the robot**.
 - If multiple interruptions occur, the robot may **hard lock** as a safety measure. In this case, manually press the Reset button once or twice to continue the cycle. I can also reset it remotely if no one is there (using our Blink cam to verify that no cats are inside). However, there's no point resetting it until all cats have lost interest, which may take a few minutes. Sometimes, throwing a toy in another direction can help create a diversion.
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Litter Robot Daily Tasks:

- **Check the drum** (the inside of the robot) to ensure the litter is filled to the fill line. You can scoop clean litter directly into the drum. **Do not overfill!** Overfilling can strain the motor and waste litter.
 - **Check the hopper** (if installed) to ensure it is filled to the fill line.
 - **Check the litter drawer** each shift. If it's nearly full, replace the bag. New bags are in the storage area near the robot. Always **press the air out** of the new bag after installing it; air pockets may cause the robot to think it's fuller than it is.
 - **Last shift of the day:** Ensure that robot drawer(s) are empty (or nearly empty) before leaving. Cats use them a lot overnight, and if they are even half full, the robots will lock and won't cycle. The next shift will arrive to a smelly robot with a drum full of waste that needs to be cycled.
 - **After any interaction** with the robot (checking, changing, emptying, etc.), **hit the Reset button until you see it blink!** You may need to press it twice. You should see it blink a couple of times to confirm the reset.
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Additional Notes:

- There is a Litter Robot packet in the litter area, which includes a “cheat sheet” that explains the various control panel colors and what they mean.
- **All litter waste** must be deposited in the proper area for each store location. If you are unsure, please ask!